

Proposed Food Delivery Protection Act

States and localities across the country have already taken steps to address many third-party delivery related issues ranging from fees and sharing customer data, to trademark and food safety issues. The Iowa Restaurant Association is seeking the broadest protections for the most Iowa establishments, as well as their patrons.

40%

Have had a third party delivery service represent themselves as a partner, service, or agent of their restaurant without their permission.

92%

of Operators want 3rd party delivery services to assume liability food safety and driver behavior



88%

of operators would like rules disallowing smoking, passengers and animals in food delivery vehicles



Industry Ask:

- Require a contractual relationship between third-party delivery service and the restaurant it claims to represent online, with a system for fines or sanctions. This would include a requirement the contract outline the use of any likeness, registered trademark, menu, or other intellectual property belonging to a food service establishment.
- Clarify liability of delivery drivers and/or third-party delivery companies in the case of an accident or mishandling of product including proof of insurance by the third-party delivery service and for any driver it utilizes.
- Ensure that all liability is assumed by the third-party delivery companies once the food and/or beverages are handed to the driver and have left the premises. This includes any issues that arise from mishandling prepared food that requires certain times and temperatures before consumption.
- Require rules stating no minor children, animals or smoking are allowed in the car during delivery, as well as disallowing intermittent passenger pickups.

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